September 27, 2017

Re: NPA 619 and 858 Boundary Elimination Overlay (California)

Dear Customer,

On April 27, 2017 the California Public Utilities Commission (CPUC) in Decision 17-04-027

approved a boundary elimination overlay as the relief method for the 619 NPA. The 619 and

858 NPAs generally serve the City of San Diego and the surrounding cities of Chula Vista,

Coronado, Del Mar, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway,

Santee, Solana Beach and a small portion of the City of Encinitas as well as unincorporated

portions of San Diego County. The new 619-858 NPA Overlay will be an all-services overlay

and will serve the same geographic areas currently served by the existing 619 and 858 NPAs.

**Implementation of Relief Plan**

Implementation of the overlay of the 619-858 NPA is as follows:

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|  |  |  |
| --- | --- | --- |
|  | **Time** | **Date** |
| Start of permissive 1+10-digitdialing | 12:01 AM PT | November 11, 2017 |
| End of permissive dialing and startof mandatory 1+10-digit dialing | 12:01 AM PT | May 19, 2018 |
| Earliest new 858 NPA centraloffice code activation date in 619NPA overlay area\* |   | June 19, 2018 |
| Earliest date central office codes inthe new 619-858 overlay area maybe ordered through NANPA |   | April 14, 2018 |

\* Effective Date of the New 619-858 NPA Overlay, also earliest 858 NPA central office

code activation in 619 NPA overlay area.

During the permissive dialing period, subscribers may dial calls within the overlay area on either

a 7-digit or 1+10-digit basis, but will be encouraged to

**PHASE I**

**Permissive Dialing Date –Begins Novemeber 11, 2017:** During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE II**

**Mandatory 10 Digit Dialing Date – Begins May 19, 2018:** All callers must dial local calls with 10 digits. If you inadvertently dial 7 digits, your call will not be completed and a recording will prompt you to hang up and dial again.

**Dialing Plan**

Coincident with the introduction of mandatory 1+10-digit dialing on May 19, 2018, the dialing

plan for the 619 and 858 NPAs will be as follows:

|  |  |  |
| --- | --- | --- |
| **Type of call** | **Call terminating in** | **Dialing plan** |
| Local call | Home NPA (HNPA) orForeign NPA (FNPA) | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Toll call | HNPA or FNPA | 1 + 10-digits (1 + NPA-NXX-XXXX) |
| Operator ServicesCredit card, collect, third party | HNPA or FNPA | 0 + 10-digits (0 + NPA-NXX-XXXX) |

To prepare for this overlay, please note the following:

* Notify your clients, vendors, domestic and international of your new area code.
* Inform employees, customers, and co-workers.
* Changes in telephone equipment should be directed to the equipment vendor.
* Utilize the applicable test number to make sure your equipment recognizes the new area code.
* Update all correspondence, such as stationery, business cards, checks, brochures, promotional items, internet web pages, catalogs, directory listings.
* Reprogram features such as Auto-Dialing, Speed dialing, and Call Forwarding.
* Reprogram security doors and gate systems.
* Contact your service provider to update your cell phone and other wireless communications.
* Internet dial-up connection may need reprogramming or upgraded.
* Notify Alarm system providers of the new area code + telephone number so they can update their records and equipment as needed.

The area code overlay will not affect the cost of a call. Costs incurred for updating systems and revising printed materials is the responsibility of the customer. The directory listings (white pages) will be updated by the telecommunications industry. Listings appearing in other directories will be the responsibility of the customer.

If you have any additional questions, please contact your Premier Specialist or Customer Service 1-866-847-5500.